



Safety and Quality Program for Residents (SAQR)

Clinical Pharmacy Program

Theme One (Jan 30th, 2025)

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INTRODUCTION

The Clinical Pharmacy chapter of the SAQR program officially launched on January 30, 2025, during pharmacy grand round activity with the attendance of the pharmaceutical care services department, including members of the residency advisory committee, clinical pharmacists, as well as PGY1 and PGY2 clinical pharmacy residents.

THEME ONE: ORIENTATION WEEK

A discussion on orientation week took place, and several valuable recommendations were made by the residents to enhance the residency experience.

Suggestion 1:

The first suggestion was to intensify the orientation on the BESTCare system, recommending daily sessions throughout the 5-day program. They proposed that each department—Outpatient, Inpatient, and Clinical—contribute specific sessions to the orientation. These department-led sessions would provide a deeper, more practical understanding of the various pharmacy practice areas, including ambulatory clinics outpatient pharmacy, intravenous admixture room, and inpatient satellites among other areas. The goal was to ensure that R1 pharmacy residents have a well-rounded introduction to the diverse aspects of pharmacy they will be covering during their residency.

THEME ONE: ORIENTATION WEEK

Suggestion 2:

Another suggestion was to enhance the research component of the residency program. One key recommendation was to facilitate early registration in postgraduate research courses at the start of each year. This would give residents the opportunity to develop their research skills and start planning their residency projects promptly. Additionally, they recommended the introduction of a dedicated research course to specifically support their residency-related research initiatives.

These proposed changes aim to improve the residency learning experience and foster a more comprehensive and effective training environment for future pharmacy professionals.

UPDATED ORIENTATION WEEK SCHEDULE

Day	Sessions
First Day	<ul style="list-style-type: none">• Meeting with RPD• Meeting with RAC• Review program and departmental policies and procedures• Fill request for badge, beeper and access• BESTCare training-1
Second day	<ul style="list-style-type: none">• Hospital orientation• Pharmacy orientation• Manual review• Documents completion• Research course• BESTCare training-2
Third day	<ul style="list-style-type: none">• BESTCare training-3• Develop research idea• Fill development plan
Fourth day	<ul style="list-style-type: none">• BESTCare training-4• Finalize residents' schedule• Mentor assignment• PharmAcademic and One45 account
Fifth day	<ul style="list-style-type: none">• Complete all required documents• Meet with pharmacy research committee• BESTCare training-5• Meeting with mentor