



# **Safety and Quality Program for Residents (SAQR)**

## **Clinical Pharmacy Program**

**Theme Two (April 24th, 2025)**

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## THEME TWO: WEEKEND COVERAGE

A discussion on weekend coverage took place on the 24<sup>th</sup> of April, and several valuable recommendations were made by staff clinical pharmacists as well as the residents to enhance the residency experience.

One of the main topics discussed was whether coverage should be organized by ward or by department, and it was agreed that a vote should be conducted among the clinical team, and a formal policy should be drafted to standardize the approach moving forward.

Another consideration was organizing team coverage based on the specialty of the second on-call; however, due to the limited number of available clinical pharmacists, this model was deemed unfeasible at the present time.

## THEME TWO: WEEKEND COVERAGE

All team members agreed on the importance of prioritizing patients based on the urgency of required interventions. In terms of workflow, efforts should be made to improve time management by balancing patient list responsibilities with timely responses to the weekend pager.

To reduce delays in medication administration due to slow lab result turnaround, it was recommended that residents ensure all key laboratory tests are ordered in advance and that coordination with the laboratory team be strengthened.

Proper endorsement was also emphasized as a critical component of care continuity. A standardized approach should be adopted in which a note is written for every patient seen during weekday coverage, and clear handover is provided to the weekend team.

Supporting documents and references, including internal guidelines and relevant clinical protocols, to be uploaded and made accessible via the department's intranet for ongoing reference and standardization.